

# Toolkit Contact List:

## Community Agencies:

- **CCRC (Community Counselling and Resource Centre):**  
Phone:(705) 743-2272  
Text: (705) 930-9301  
ccrc-ptbo.com
- **CCRC Community Service Orders:**  
540 George Street North  
Phone:(705) 743-2272  
Text: (705) 930-9301  
creditcounselling@ccrc-ptbo.com  
creditcounsellingptbo.ca
- **John Howard Society Peterborough**  
(705) 743-8331  
jhsptbo@jhsptbo.com  
johnhoward.on.ca
- **OPIRG Peterborough (Ontario Public Interest Research Group)**  
Rm 102 at Sadleir House, 751 George Street N  
(705) 741-1208  
opirg@trentu.ca  
opirgptbo.ca



# Toolkit Contact List:

## Credit Counselling and Financial Guidance:

- **Credit Canada**  
1-800-267-2272  
[creditcanada.com](http://creditcanada.com)

## Employment Assistance:

- **CCRC Employee Assistance Program:**  
459 Reid Street  
705-742-4258  
[ccrc-ptbo.com/programs/employee-assistance-program](http://ccrc-ptbo.com/programs/employee-assistance-program)
- **EPC Peterborough (Employment Planning & Counselling):**  
418 Sheridan Street  
(705) 748-9110  
[epcjobs.ca](http://epcjobs.ca)

# Toolkit Contact List:

## Government Services:

- **ACSD (Assistance for Children with Severe Disabilities) Office:**  
850 King Street W, Oshawa, ON  
(905) 440-1030  
[oshawa.odsp@ontario.ca](mailto:oshawa.odsp@ontario.ca)
- **Ministry of Transportation (Drive Test)**  
749 Erskine Avenue  
1-888-570-6110
- **ODSP Office Peterborough:**  
Peterborough Square, 2nd Floor  
360 George Street N  
(705) 742-9292  
[ODSP.Peterborough@ontario.ca](mailto:ODSP.Peterborough@ontario.ca)  
[mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx](http://mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx)
- **Ontario Works Office Peterborough:**  
178 Charlotte Street, in the Charlotte Mews  
(705) 748-8830
- **Service Canada (Peterborough):**  
219 George Street N  
1-800-622-6232
- **Service Ontario (Peterborough):**  
Robinson Place, 1st Floor  
300 Water Street  
(705) 755-1342  
[ontario.ca/locations/serviceontario/robinson-place-peterborough](http://ontario.ca/locations/serviceontario/robinson-place-peterborough)

# Toolkit Contact List:

## Health Supports:

- **CCRC Counselling:**  
459 Reid Street  
(705) 742-4258  
[ccrc-ptbo.com/programs/counselling](http://ccrc-ptbo.com/programs/counselling)
- **CMHA (Canadian Mental Health Association):**  
415 Water Street  
(705) 748-6687  
[cmhahkpr.ca](http://cmhahkpr.ca)
- **PARN:**  
159 King Street, Suite 302  
705-749-9110  
[parn.ca](http://parn.ca)
- **Peterborough Elder Abuse Prevention Network:**  
(705) 876-1122 ext.327  
[centraleast@elderabuseontario.com](mailto:centraleast@elderabuseontario.com) or [info@elderabuseontario.com](mailto:info@elderabuseontario.com)  
[peapn.com](http://peapn.com)
- **Peterborough Youth Services:**  
459 Reid Street  
(705) 743-1681  
[pysyouth@pysonline.ca](mailto:pysyouth@pysonline.ca)  
[pysonline.ca](http://pysonline.ca)

# Toolkit Contact List:

## Housing Support Services:

- **CCRC Housing Resource Centre:**  
540 George Street North  
Phone: (705) 743-2272  
Text: (705) 230-0957  
hrc@ccrc-ptbo.com  
ccrc-ptbo.com
- **Landlord and Tenant Board (Peterborough):**  
300 Water Street  
Phone: 1-888-332-3234  
Fax: 1-888-377-8808  
sjto.ca/ltb

## Insurance Agencies:

- **The Insurance Bureau of Canada**  
www.ibc.ca

## Legal Assistance:

- **Centre for Equality Rights in Accommodation**  
1-800-263-1139 ext. 1  
cera@equalityrights.org  
equalityrights.org/cera
- **Peterborough Community Legal Centre**  
4th floor, 150 King Street  
(705) 749-9355  
ptbo-clc.org

# Toolkit Contact List:

- **The Human Rights Legal Support Centre:**  
1-866-625-5179
- **The Human Rights Tribunal of Ontario:**  
htro.ca  
1-866-598-0322
- **Rental Housing Enforcement Unit:**  
1-888-772-9277

## Public Services:

- **Peterborough Police:**  
500 Water Street  
(705) 876-1122  
[peterboroughpolice.com/en/index.aspx](http://peterboroughpolice.com/en/index.aspx)
- **Peterborough Public Library:**  
345 Aylmer Street  
(705) 745-5382  
[ptbolibrary.ca](http://ptbolibrary.ca)
- **Peterborough Public Library (Delafosse Branch):**  
729 Park Street S  
(705) 745-8653

# Toolkit Contact List:

## Shelters:

- **Peterborough Centralized Shelter Intake:**  
Peterborough Social Services  
178 Charlotte Street in Charlotte Mews (9 AM - 3 PM)  
705-748-8830 (from 8:30 AM - 4:30 PM, Monday to Friday)  
705-926-0096 (from 4:30 PM - 8:30 AM, Monday to Friday + all hours  
Saturday and Sunday)
- **Brock Mission:**  
114 Murray Street  
705-748-4766 ext. 1  
brockmission.ca
- **Cameron House:**  
738 Chemong Road  
705-748-4766 ext. 2  
brockmission.ca
- **The Overflow Shelter:**  
175 Murray Street  
705-761-1875
- **Youth Emergency Shelter (YES):**  
196 Brock Street  
705-748-3851  
yesshelter.ca  
info@yesshelter.ca
- **YWCA Crossroads:**  
Shelter: 705-743-4135  
Crisis and Support Line: 1-800-461-7656 (call) or 705-991-0110 (text)  
ywcapeterborough.org/programs-services/crossroads-shelter/

# Toolkit Contact List:

## Transportation Services:

- **B!KE:**  
293 George Street N  
(705) 775-7227
- **Call a Cab:**  
(705) 745-2424
- **Capitol Taxi:**  
(705) 742-4242
- **Community Care Peterborough:**  
185 Hunter Street E  
(705) 742-7067  
[peterborough@commcareptbo.org](mailto:peterborough@commcareptbo.org)  
[commcareptbo.org](http://commcareptbo.org)
- **Fleming Student Administrative Council - Transit:**  
[info@flemingsac.ca](mailto:info@flemingsac.ca)  
[flemingsac.ca/transportation](http://flemingsac.ca/transportation)
- **Peterborough Handi-Van:**  
(705) 740-6797  
[peterborough.ca/en/city-services/handi-van-service.aspx#](http://peterborough.ca/en/city-services/handi-van-service.aspx#)
- **Peterborough Transit:**  
190 Simcoe Street  
(705) 745-0525  
[twitter.com/ptbo\\_transit](https://twitter.com/ptbo_transit)  
[peterborough.ca/en/city-services/transit.aspx](http://peterborough.ca/en/city-services/transit.aspx)
- **Trent Central Student Association - Transit:**  
[bus@trentcentral.ca](mailto:bus@trentcentral.ca)  
[trentcentral.ca/transit](http://trentcentral.ca/transit)