

# More Resources



## Property Management Companies

Updated March 2021

<p><b>AON Inc.</b> 307 Alymer Street 705-742-5445 <a href="http://www.aoninc.com">www.aoninc.com</a></p>	<p><b>Ashburnham Realty</b> 116 Hunter Street 705-743-1168 <a href="http://www.ashburnham.ca">www.ashburnham.ca</a></p>	<p><b>Babcock and Robinson</b> 261 George Street North 705-748-5411 <a href="http://www.bandrpm.com">www.bandrpm.com</a></p>
<p><b>Bick Properties</b> 1616 Champlain Drive 705-740-1992 <a href="http://www.bickproperties.com">www.bickproperties.com</a></p>	<p><b>Braund Realities</b> 705-745-0502</p>	<p><b>Cathedral Court</b> 333 Brock Street 705-743-2322 <a href="http://www.cathedralcourapt.com">www.cathedralcourapt.com</a></p>
<p><b>Cherney Properties</b> 171 King Street 705-876-1717 <a href="http://www.cherneyproperties.com">www.cherneyproperties.com</a></p>	<p><b>Churchill Manor Apartments</b> 421 Sheridan Street 705-876-9834</p>	<p><b>Cobblestone Property Management</b> 899 Clonsilla Avenue 705-738-0435</p>
<p><b>DGI Properties</b> 241 Rubidge Street 705-768-6282 <a href="http://www.dgiproperties.com">www.dgiproperties.com</a></p>	<p><b>Guardian Property Management</b> 1591 Hilliard Street 705-743-0211</p>	<p><b>MacPherson Realty</b> 253 Hunter St. W. 705-743-3532</p>
<p><b>Paladin Property Management</b> RR1 Selwyn, ON 705-933-9008 <a href="http://paladinpropertymanagement">paladinpropertymanagement</a></p>	<p><b>Park Place Apartments (Cobblestone Property Management)</b> 470 George Street South 705-743-5959</p>	<p><b>Parkhill Apartments (Cobblestone Property Management)</b> 701 Parkhill Road West 705-743-3321</p>
<p><b>Peterborough Housing Corporation</b> 526 McDonnell Street 705-742-0439 <a href="http://www.ptbohousingcorp.ca">www.ptbohousingcorp.ca</a></p>	<p><b>Property Management Peterborough Inc.</b> 55 Murray Street 705-741-8603 <a href="http://www.propertymanagementpeterborough.ca">www.propertymanagementpeterborough.ca</a></p>	<p><b>Rishor Douglas Real Estate</b> 555 George Street North 705-741-2021</p>
<p><b>Sammy and Sons</b> 537 George St. N. 705-875-7003 <a href="http://www.sammyandsons.com">www.sammyandsons.com</a></p>	<p><b>Sterling Karamar (Formerly Northview Apartment REit)</b> 705-917-0366</p>	<p><b>Skyline Living</b> 201 and 211 Hunter East 705-243-1959 <a href="http://www.skylineliving.ca">www.skylineliving.ca</a></p>

## Property Management Companies Continued

Updated March 2021

<p><b>Tarawood Place</b> (Realstar Management) 2199 Walker Avenue 705-749-9199 www.realstar.ca</p>	<p><b>TVM Apartments</b> 1781-1793 Cherryhill Road 1-800-368-9242 www.tvm.ca</p>	<p><b>TVM Courtyard</b> 410, 412, and 414 Highland Road 705-748-6880 or 1-800-3689242 www.tvm.ca</p>
<p><b>TVM George</b> 406-412 George Street North 1-800-368-9242 www.tvm.ca</p>	<p><b>TVM 185 Hunter</b> 185 Hunter Street East 705-312-0775 or 1-800-368-9242 www.tvm.ca</p>	<p><b>TVM Manor</b> 294 McDonnel St. 705-755-6050 or 1-800-368-9242 www.tvm.ca</p>
<p><b>TVM Mansions</b> 380-386 Park Street North, and 369 Hunter Street West 705-312-0977 or 1-800-368-9242 www.tvm.ca</p>	<p><b>TVM Peterborough</b> 154-166 Brock Street 705-748-6880 or 1-800-368-9242 www.tvm.ca</p>	<p><b>TVM Schoolhouse</b> 443 Reid Street 705-748-6880 or 1-800-368-9242 www.tvm.ca</p>
<p><b>TVM Terraces</b> 207 Murray Street 1-800-368-9242 www.tvm.ca</p>	<p><b>TVM Towers</b> 212 Brock Street 1-800-368-9242 www.tvm.ca</p>	<p><b>Visture Property Management</b> 552 Armour Rd 705-998-2017 visture.ca</p>

## INTENT TO RENT

Name of Landlord \_\_\_\_\_ Date \_\_\_\_\_

Landlord's Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ business or \_\_\_\_\_ home

I agree to rent \_\_\_\_\_

Full address of rental unit

To: \_\_\_\_\_

Name(s) of prospective tenants

Rent: \$ \_\_\_\_\_  Monthly  Weekly

Rent Includes:

Heat:  Yes  No

Hydro:  Yes  No

Last months rent required  Yes  No

Amount required \$ \_\_\_\_\_

Signature of landlord \_\_\_\_\_

Signature of prospective tenant \_\_\_\_\_

\_\_\_\_\_

# Banks And Credit Unions

- **BMO (Bank of Montreal):**

1-877-225-5266

Branch Locations:

a) 645 Lansdowne St W  
in Lansdowne Place  
(705) 745-5714

b) 1154 Chemong Rd  
(705) 745-1396

- **CIBC (Canadian Imperial Bank of Commerce):**

1-800-465-2422

Branch Locations:

a) 399 George St N  
(705) 743-3573

b) 825 Monaghan Rd  
(705) 742-0445

- **NBC (National Bank):**

1-888-835-6281

Branch Locations:

a) 423 George St N  
(705) 743-5558

- **RBC (Royal Bank of Canada):**

1-800-769-2511

Branch Locations:

a) 401 George St N

a) 861 Lansdowne St W  
(705) 743-4241

b) 806 Chemong Rd  
(705) 743-0545

- **Scotiabank:**

1-800-472-6842

Branch Locations:

a) 1154 Chemong Rd #42  
in Portage Place  
(705) 749-0744

b) 780 Clonsilla Ave  
(705) 748-5681

c) 111 Hunter St W  
(705) 748-2886

- **TD (Toronto Dominion):**

1-866-222-3456

Branch Locations:

a) 340 George St N  
in Peterborough Square  
(705) 745-5777

b) 1096 Lansdowne St W  
(705) 742-6558

c) 1091 Chemong Rd  
(705) 742-4530

d) 830 Monaghan Rd  
(705) 748-6634

# Unit Inspection Tool

<b>Unit Address:</b>
<b>Landlord Name:</b>
<b>Tenant/s Name/s:</b>

	Date:	Date:			
	Condition on Move-In	Condition on Move-Out	LL-Initial	Tenant Initial	Cost Estimate
Main Rooms					
Windows/screens					
Doors/frames					
Heaters					
Closets/Closet doors					
Walls/roof					
Lights/fixtures					
Kitchen					
Floors					
Walls/ trim					
Door frames					
Lights/Light fixtures					
Stove, fridge, dishwasher					
Windows/screens					
Countertops/ Cupboards					
Restrooms					
Floors					
Walls/trim					
Door & Frame					
Windows/Screens					
Tub & tiles					
Toilet					
Sink and counter top					
Bedroom 1					
Floors					
Walls					
Windows/ Screens					
Closet					
Doors and door frames.					

# Unit Inspection Tool

	Condition on Move-In	Condition on Move-Out	LL-Initial	Tenant Initial	Cost Estimate
<b>BEDROOM 2</b>					
Floors					
Walls					
Windows/ Screens					
Closet					
Doors and door frames.					
<b>OTHER</b>					
Floors					
Walls					
Windows/ Screens					
Closet					
Doors and door frames.					
Yard					
Grass					
Garage					
Shed					
Deck					
Is all Garbage Removed?					
Are all personal items removed?					
<b>OTHER:</b>					

# Cleaning Checklist

Task	Kitchen	Living Room	Bathroom	Bedroom 1	Bedroom 2	Other
Remove Old items and garbage						
High Touch Areas						
Trim/ Heaters						
Counter tops Cupboards Inside and out						
Window/ Window Sills						
Floors						
Walls						
Tub, Toilet Sink						



# LGBTQ+ Supports and Resources

LGBTQ+ individuals can often face challenges because of their gender identity or sexual orientation. From information to funding and community groups, a list of supports and resources is provided below:

## Community Groups:

Organization	Programs/Services	Contact
Nogojiwanong Friendship Centre	-Gender Diverse Indigenous Mentor Program, to supports two-spirit and LGBTQ+ indigenous youths and families	<a href="http://nogofc.ca/services/children-youth/building-gender-diverse-communities-project/">nogofc.ca/services/children-youth/building-gender-diverse-communities-project/</a>
Norwood Pride	-Events and community in Township of Asphodel-Norwood	<a href="http://norwoodpride.ca">norwoodpride.ca</a>
Peterborough Pride	-Pride Week, usually mid September	<a href="http://peterboroughpride.ca">peterboroughpride.ca</a>
PFLAG Peterborough	-Support, education, and resources for LGBTQ+ individuals and their families/friends	<a href="http://pflagpeterborough.com">pflagpeterborough.com</a>
Rainbow Youth Program (Peterborough AIDS Resource Network)	For community events, outreach, inclusivity training, etc.	<a href="http://parn.ca">parn.ca</a>
Trans Peer Outreach (CMHA)	-For connecting with other trans/non-binary folk; information/education on gender diversity, relationships, gender affirming healthcare, etc.	<a href="http://cmhahkpr.ca/programs-services/trans-peer-outreach">cmhahkpr.ca/programs-services/trans-peer-outreach</a>

# LGBTQ+ Supports and Resources

## Student Groups:

Organization	Programs/Services	Contact
Fleming Diversity and Inclusion Services	<ul style="list-style-type: none"> <li>-Trans/Non-Binary Student Bursary</li> <li>-Name Changes</li> <li>-Positive Space Education Program</li> </ul>	department.flemingcollege.ca/diversity/gender-sexuality/
Fleming Pride Alliance	<ul style="list-style-type: none"> <li>-Safe place for queer students to learn about, and express their gender and sexuality</li> <li>-Works to make queer services available on campus</li> </ul>	flemingsac.ca/fleming-pride-alliance?hsLang=en
Trent Central Student Association	<ul style="list-style-type: none"> <li>-Gender Affirming Care Grant, to help trans/non-binary students purchase gender affirming items or services</li> </ul>	trentcentral.ca/student-funding
Trent Centre for Women and Trans People	<ul style="list-style-type: none"> <li>-Community based care and mutual aid to support those experiencing gender based marginalization</li> </ul>	trentcwtp@gmail.com trentcwtp.com
Trent Out on Campus	<ul style="list-style-type: none"> <li>-Confidential discussion group for questioning students/students in the process of coming out</li> </ul>	outoncampus@trentu.ca
Trent Queer Collective	<ul style="list-style-type: none"> <li>-Trent community events</li> <li>-Building and strengthening an active queer community at Trent/in Ptbo</li> </ul>	Trentqueercollective@gmail.com trentqueercollective.com

# LGBTQ+ Supports and Resources

## Non-Local Supports

Organization	Programs/Services	Contact
Egale	-Education, advocacy, and professional training	<a href="http://egale.ca">egale.ca</a>
FrancoQueer	-LGBTQ+ supports with French language services	<a href="http://francoqueer.ca">francoqueer.ca</a>
Salaam Canada	-Supports for people who identify as both Muslim and LGBTQ+	<a href="http://salaamcanada.info">salaamcanada.info</a>
Settlement.org	-Guidance for LGBTQ+ migrants and newcomers	<a href="http://settlement.org/ontario/health/sexual-and-reproductive-health/sexual-orientation-and-gender-identity/">settlement.org/ontario/health/sexual-and-reproductive-health/sexual-orientation-and-gender-identity/</a>
YouthLine	-Peer support through phone, text, and online chat	<a href="http://youthline.ca">youthline.ca</a> <a href="tel:18002689688">1-800-268-9688</a> <a href="tel:6476944275">647-694-4275</a>

# LGBTQ+ Supports and Resources

## Changing Sex Designation on ID in Ontario

Ontario allows individuals to change the sex designation on their ID, to either male (M), female (F), or non-binary (X). You can also choose not to have the designation displayed on your ID at all. See below for details (current as of Feb, 2022).

The process is slightly different depending on what kind of ID you're trying to change.

### For Birth Certificates and Registrations:

#### Requirements:

- Your birth must be registered in Ontario
- For people age 15 or younger, applications must be submitted by a parent
- If age 16 or older, you must complete the following:
  - 1.) Application for Change of Sex Designation on a Birth Registration of an Adult
  - 2.) Statutory Declaration for a Change of Sex Designation on a Birth Registration of an Adult
- You must also provide:
  - 1.) a letter signed by a practicing doctor or psychologist
  - 2.) all of your previously issued birth certificates, and copies of your birth registration
  - 3.) an application form for a new birth certificate, along with any required fees
- Parents submitting applications on behalf of their children must submit:
  - 1.) Application for Change of Sex Designation on a Birth Registration of a Child
  - 2.) Statutory Declaration for a Change of Sex Designation on a Birth Registration of a Child

# LGBTQ+ Supports and Resources

- 3.) a consent form, providing the child's written consent
- 4.) a consent form, providing consent for everyone with legal custody of the child, and proof of notice given to all persons with legal access to the child
- Parents must also provide:
  - 1.) a letter signed by a practicing doctor or psychologist
  - 2.) all court orders/separation agreements with information about custody status, access to the child, or provisions re: sex designation of the child
  - 3.) all previous birth certificates and copies of the child's birth registration
  - 4.) an application for a new birth certificate, along with any required fees
- For more information, please visit: [ontario.ca/page/changing-your-sex-designation-your-birth-registration-and-birth-certificate](https://ontario.ca/page/changing-your-sex-designation-your-birth-registration-and-birth-certificate)

## For Driver's Licenses and Photo Cards:

To change designation to M or F:

- Go to a Service Ontario location with an original, valid copy of your birth certificate or registration, with the desired designation
- If you don't have one, you will need to bring two letters: one signed by a doctor or psychologist (licensed in Ontario), stating the doctor has examined or treated you and the change in designation is appropriate; the other must be written by you, stating the change you want to make, along with your full name, address, driver's license/photo card number, and the name/address of the doctor/psychologist who signed the first letter.
- The government does not require surgery before making changes to the sex designation on your ID, but you can provide documents from a recognized specialist instead of a letter from a doctor/psychologist.

# LGBTQ+ Supports and Resources

To change designation to X:

- Go to a Service Ontario location and fill out the required forms—you do not have to bring supporting documents.
- Note: While the Government of Ontario accepts gender neutral ID, if you are applying for a new driver's license, the Ministry of Transportation requires you to self declare 'male' or 'female' on your application. You will need to have the designation changed after.

For more information, please visit: <https://www.ontario.ca/page/change-sex-designation-your-government-ids>

## Changing Your Name on Government ID

In most cases, you will need to obtain a *legal name change* before you can have it changed on your ID. For more information on obtaining a legal name change, please visit: <https://www.ontario.ca/page/change-name>

Note: Under Ontario's *Change of Name Act*, legal name changes are published in The Ontario Gazette. This makes name changes searchable online. If you identify as transgender, First Nations, Inuit, or Metis, you can request an exemption so your name change is not included.

The information below is current as of February, 2022.

## Changing Your Driver's License or Photo Card:

- Go to a Service Ontario Centre, and bring your current driver's license/photo card, along with original documents that include your legal name, date of birth, and signature. A full list of acceptable documents can be found at <https://drivetest.ca/licences/acceptable-id-documents/>



# LGBTQ+ Supports and Resources

## Changing Your Birth Certificate

A guide for changing your legal name on your birth certificate is available at:  
<https://www.rainbowhealthontario.ca/trans-health-knowledge-base/how-do-i-legally-change-my-name-on-a-birth-certificate-in-ontario/>

## Fighting Landlord Discrimination

In Ontario, it is illegal for landlords to discriminate against people based on their gender identity or sexual orientation. For more information about landlord discrimination, see pages 48—49, and page 81.

# Supports and Resources for Newcomers

Migrants, refugees, and other newcomers can often face challenges because of their background or migration status. From information to funding and community groups, a list of supports and resources is provided below:

## Community Groups:

Organization	Programs/Services	Contact
The New Canadians Centre	<ul style="list-style-type: none"> <li>-Immigration and settlement support</li> <li>-Resettlement Assistance Program</li> <li>-Employment support</li> <li>-English language lessons</li> <li>-Community networking</li> </ul>	nccpeterborough.ca 705-743-0882 info@nccpeterborough.ca
Trent Central Student Association	-Healthcare coverage through student benefits plan	<a href="https://trentcentral.ca/benefits">https://trentcentral.ca/benefits</a>
Trent International Student Association	-Advocacy, community events, networking	tisatrentu@gmail.com
Trent World University Service of Canada	<ul style="list-style-type: none"> <li>-Community networking</li> <li>-Advocacy on education, migration, and int'l development</li> </ul>	wuscattrent@gmail.com
Fleming College International Student Services	<ul style="list-style-type: none"> <li>-Academic advising</li> <li>-Career supports</li> </ul>	international@flamingcollege.ca flamingcollege.ca/international-education



# Supports and Resources for Newcomers

Migrants, refugees, and other newcomers can often face challenges because of their background or migration status. From information to funding and community groups, a list of supports and resources is provided below:

## Resource Guides and Legal Information:

Organization	Programs/Services	Contact
Community Legal Education Ontario (CLEO)	-Guidance, resources, and information around Canadian immigration law	<a href="http://cleo.on.ca/en/resources-and-publications/pubs?language=en&amp;field_legal_topic_tid_i18n=91">cleo.on.ca/en/resources-and-publications/pubs?language=en&amp;field_legal_topic_tid_i18n=91</a>
Settlement.org	-Comprehensive information on housing, employment, immigration guidelines and more	<a href="http://settlement.org">settlement.org</a>
Steps to Justice	-Guidance and resources around Canadian immigration law	<a href="http://stepstojustice.ca/legal-topic/immigration">stepstojustice.ca/legal-topic/immigration</a>

# Supports and Resources for Seniors

Seniors can often face challenges because of their age or ability. From information to funding and community groups, a list of supports and resources is provided below:

## Community Groups and Services

Organization	Programs/Services	Contact
Age Friendly Peterborough	-City planning to support seniors	705-748-8830 ext. 3227 peterborough.ca/en/city-services/age-friendly-peterborough.aspx
Community Care Peterborough	-Help with transportation -Meals on Wheels -Diner's Club -Fall prevention and exercise classes	705-742-7067 commcareptbo.org peterborough@commcareptbo.org
Community Living Peterborough	-Family and employment services -Respite Now mobile app, for connecting families to respite care	705-743-2411 clth.ca
Peterborough Public Health	-Ontario Seniors Dental Care Program (for low income seniors)	705-743-1000, Ext. 321 info@peterboroughpublichealth.ca
Peterborough Transit	-Ride With Me program, pilot program for helping seniors learn public transit	705-745-0525 ext. 2888 TransitAccessibleServices@peterborough.ca

# Supports and Resources for Seniors

## Seniors Housing and Retirement Residences

Organization	Programs/Services	Contact
Applewood Retirement Residence	-Market rate suites and dining services	705-749-1500
Auburn Retirement Village	-Market rate community for retirees	705-742-6492
Canterbury Gardens Retirement Residence	-Market rate suites	705-876-1414
Chartwell Jackson Creek Retirement Residence	-Market rate suites -Supportive living -Assisted living	705-748-1928
Empress Gardens	-Market rate suites	705-876-1314
Kawartha Heights Retirement Living	-Market rate suites	705-874-6880
KPP Towerhill Village	-Supportive housing	705-745-4122
Marycrest	-Market rate suites -Subsidized suites (must apply through Housing Access Ptbo)	705-876-6111

# Supports and Resources for Seniors

## Seniors Housing and Retirement Residences

Organization	Programs/Services	Contact
Peterborough Housing Corporation	-Market rate units -Affordable units -Subsidized housing units (must apply through Housing Access Ptbo)	705-742-0439
Peterborough Retirement Residence	-Market rate units -Personal support, mobility assistance	705-748-5343
Princess Gardens Retirement Residence	-Market rate suites	705-750-1234
Royal Gardens Retirement Residence	-Market rate suites	705-741-6036
Rubidge Retirement Residence	-Market rate suites	705-748-4000
Sherbrooke Heights	-Market rate suites	705-750-1020
St Giles Seniors Residence	-Independent living -Affordable units	705-743-8660
St John's Centre Retirement Living	-Affordable housing -Personal support services	705-749-0757

# Supports and Resources for Seniors

## Social Groups and Activity Centres

Organization	Programs/Services	Contact
Activity Haven	-Various sports and recreation programs	705-876-1670
Mapleridge Recreation Centre	-Line Dancing -Yoga / Zumba	705-742-1481
Northminster United Church	-Seniors Lunch Club (Sept - Jun) (on-hold during COVID)	705-741-4271

# Toolkit Contact List:

## Community Agencies:

- **CCRC (Community Counselling and Resource Centre):**  
Phone:(705) 743-2272  
Text: (705) 930-9301  
ccrc-ptbo.com
- **CCRC Community Service Orders:**  
540 George Street North  
Phone:(705) 743-2272  
Text: (705) 930-9301  
creditcounselling@ccrc-ptbo.com  
creditcounsellingptbo.ca
- **John Howard Society Peterborough**  
(705) 743-8331  
jhsptbo@jhsptbo.com  
johnhoward.on.ca
- **OPIRG Peterborough (Ontario Public Interest Research Group)**  
Rm 102 at Sadleir House, 751 George Street N  
(705) 741-1208  
opirg@trentu.ca  
opirgptbo.ca



# Toolkit Contact List:

## Credit Counselling and Financial Guidance:

- **Credit Canada**  
1-800-267-2272  
[creditcanada.com](http://creditcanada.com)

## Employment Assistance:

- **CCRC Employee Assistance Program:**  
459 Reid Street  
705-742-4258  
[ccrc-ptbo.com/programs/employee-assistance-program](http://ccrc-ptbo.com/programs/employee-assistance-program)
- **EPC Peterborough (Employment Planning & Counselling):**  
418 Sheridan Street  
(705) 748-9110  
[epcjobs.ca](http://epcjobs.ca)

# Toolkit Contact List:

## Government Services:

- **ACSD (Assistance for Children with Severe Disabilities) Office:**  
850 King Street W, Oshawa, ON  
(905) 440-1030  
[oshawa.odsp@ontario.ca](mailto:oshawa.odsp@ontario.ca)
- **Ministry of Transportation (Drive Test)**  
749 Erskine Avenue  
1-888-570-6110
- **ODSP Office Peterborough:**  
Peterborough Square, 2nd Floor  
360 George Street N  
(705) 742-9292  
[ODSP.Peterborough@ontario.ca](mailto:ODSP.Peterborough@ontario.ca)  
[mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx](http://mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx)
- **Ontario Works Office Peterborough:**  
178 Charlotte Street, in the Charlotte Mews  
(705) 748-8830
- **Service Canada (Peterborough):**  
219 George Street N  
1-800-622-6232
- **Service Ontario (Peterborough):**  
Robinson Place, 1st Floor  
300 Water Street  
(705) 755-1342  
[ontario.ca/locations/serviceontario/robinson-place-peterborough](http://ontario.ca/locations/serviceontario/robinson-place-peterborough)



# Toolkit Contact List:

## Health Supports:

- **CCRC Counselling:**  
459 Reid Street  
(705) 742-4258  
[ccrc-ptbo.com/programs/counselling](http://ccrc-ptbo.com/programs/counselling)
- **CMHA (Canadian Mental Health Association):**  
415 Water Street  
(705) 748-6687  
[cmhahkpr.ca](http://cmhahkpr.ca)
- **PARN:**  
159 King Street, Suite 302  
705-749-9110  
[parn.ca](http://parn.ca)
- **Peterborough Elder Abuse Prevention Network:**  
(705) 876-1122 ext.327  
[centraleast@elderabuseontario.com](mailto:centraleast@elderabuseontario.com) or [info@elderabuseontario.com](mailto:info@elderabuseontario.com)  
[peapn.com](http://peapn.com)
- **Peterborough Youth Services:**  
459 Reid Street  
(705) 743-1681  
[pysyouth@pysonline.ca](mailto:pysyouth@pysonline.ca)  
[pysonline.ca](http://pysonline.ca)

# Toolkit Contact List:

## Housing Support Services:

- **CCRC Housing Resource Centre:**  
540 George Street North  
Phone: (705) 743-2272  
Text: (705) 230-0957  
hrc@ccrc-ptbo.com  
ccrc-ptbo.com
- **Landlord and Tenant Board (Peterborough):**  
300 Water Street  
Phone: 1-888-332-3234  
Fax: 1-888-377-8808  
sjto.ca/ltb

## Insurance Agencies:

- **The Insurance Bureau of Canada**  
www.ibc.ca

## Legal Assistance:

- **Centre for Equality Rights in Accommodation**  
1-800-263-1139 ext. 1  
cera@equalityrights.org  
equalityrights.org/cera
- **Peterborough Community Legal Centre**  
4th floor, 150 King Street  
(705) 749-9355  
ptbo-clc.org

# Toolkit Contact List:

- **The Human Rights Legal Support Centre:**  
1-866-625-5179
- **The Human Rights Tribunal of Ontario:**  
htro.ca  
1-866-598-0322
- **Rental Housing Enforcement Unit:**  
1-888-772-9277

## Public Services:

- **Peterborough Police:**  
500 Water Street  
(705) 876-1122  
[peterboroughpolice.com/en/index.aspx](http://peterboroughpolice.com/en/index.aspx)
- **Peterborough Public Library:**  
345 Aylmer Street  
(705) 745-5382  
[ptbolibrary.ca](http://ptbolibrary.ca)
- **Peterborough Public Library (Delafosse Branch):**  
729 Park Street S  
(705) 745-8653

# Toolkit Contact List:

## Shelters:

- **Peterborough Centralized Shelter Intake:**  
Peterborough Social Services  
178 Charlotte Street in Charlotte Mews (9 AM - 3 PM)  
705-748-8830 (from 8:30 AM - 4:30 PM, Monday to Friday)  
705-926-0096 (from 4:30 PM - 8:30 AM, Monday to Friday + all hours  
Saturday and Sunday)
- **Brock Mission:**  
114 Murray Street  
705-748-4766 ext. 1  
brockmission.ca
- **Cameron House:**  
738 Chemong Road  
705-748-4766 ext. 2  
brockmission.ca
- **The Overflow Shelter:**  
175 Murray Street  
705-761-1875
- **Youth Emergency Shelter (YES):**  
196 Brock Street  
705-748-3851  
yesshelter.ca  
info@yesshelter.ca
- **YWCA Crossroads:**  
Shelter: 705-743-4135  
Crisis and Support Line: 1-800-461-7656 (call) or 705-991-0110 (text)  
[ywcapeterborough.org/programs-services/crossroads-shelter/](http://ywcapeterborough.org/programs-services/crossroads-shelter/)

# Toolkit Contact List:

## Transportation Services:

- **B!KE:**  
293 George Street N  
(705) 775-7227
- **Call a Cab:**  
(705) 745-2424
- **Capitol Taxi:**  
(705) 742-4242
- **Community Care Peterborough:**  
185 Hunter Street E  
(705) 742-7067  
[peterborough@commcareptbo.org](mailto:peterborough@commcareptbo.org)  
[commcareptbo.org](http://commcareptbo.org)
- **Fleming Student Administrative Council - Transit:**  
[info@flemingsac.ca](mailto:info@flemingsac.ca)  
[flemingsac.ca/transportation](http://flemingsac.ca/transportation)
- **Peterborough Handi-Van:**  
(705) 740-6797  
[peterborough.ca/en/city-services/handi-van-service.aspx#](http://peterborough.ca/en/city-services/handi-van-service.aspx#)
- **Peterborough Transit:**  
190 Simcoe Street  
(705) 745-0525  
[twitter.com/ptbo\\_transit](https://twitter.com/ptbo_transit)  
[peterborough.ca/en/city-services/transit.aspx](http://peterborough.ca/en/city-services/transit.aspx)
- **Trent Central Student Association - Transit:**  
[bus@trentcentral.ca](mailto:bus@trentcentral.ca)  
[trentcentral.ca/transit](http://trentcentral.ca/transit)