

# Getting Around: Public Transit

One of the most common ways to get around is public transit.

The City of Peterborough is doing a transit review, and changes might be made to the routes and schedules in the future, all information below is current as of March 1st, 2021.

For more information, contact Peterborough Transit Customer Service at [705-745-0525](tel:705-745-0525) or visit [peterborough.ca/en/city-services/transit.aspx](https://peterborough.ca/en/city-services/transit.aspx)

## **Where does the bus go?**

Peterborough currently has 10 regular bus routes, along with 3 “community bus” routes, and Handi-Van services for those with additional accessibility/mobility needs.

Transit maps can be found online at [peterborough.ca/en/city-services/routes-and-schedules.aspx](https://peterborough.ca/en/city-services/routes-and-schedules.aspx) and physical copies are available at the Peterborough Bus Terminal, at [190 Simcoe Street](#), and at most malls in the city.

## **When does the bus come?**

Transit schedules can be found at [peterborough.ca/en/city-services/routes-and-schedules.aspx](https://peterborough.ca/en/city-services/routes-and-schedules.aspx) and paper copies are also available at the Bus Terminal or most malls. It is best to check the exact schedule for each route, but, most of the busses come every half-hour to forty minutes.

If you’re planning your trip or waiting for the bus, and you want updates about transit delays, you can get them from the Peterborough Transit Twitter profile, [@ptbo\\_transit](https://twitter.com/ptbo_transit) or [twitter.com/ptbo\\_transit](https://twitter.com/ptbo_transit)

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## Handi-Van Services:

If you have mobility/accessibility needs and cannot take a regular bus, you can book a Transit Handi-Van to help with your trip. They will take you door to door, but you must be a **registered user**.

You can book a reservation from **9:00 AM to 4:30 PM on Monday to Friday**, up to two weeks in advance, by calling [705-740-6797](tel:705-740-6797).

If you need to cancel a booking, you can do so by calling the same number above.

**The van is available**  
6:00 AM to 11:50 PM, Monday to Friday  
6:40 AM to 11:50 PM on Saturdays  
8:00 AM to 7:55 PM on Sundays

To register as a Handi-Van user, you must have an application filled out and signed by a healthcare professional, which can be one of the following:

You can get more details and access to an application by calling [\(705\) 745-5801](tel:705-745-5801), or online at [peterborough.ca/en/city-services/handi-van-service.aspx#Handi-Van-service-hours](http://peterborough.ca/en/city-services/handi-van-service.aspx#Handi-Van-service-hours)

- Doctor
- Nurse or Nurse Practitioner
- Occupational Therapist
- Optometrist, Ophthalmologist, or Eye Doctor
- Physiotherapist
- Psychologist or Psychiatrist
- Speech Language Pathologist

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## What if I don't live near a bus stop?

If you don't live near a bus stop, you can hire a **trans-cab**. This is when a taxi will pick you up and take you to/from a trans-cab stop along one of the bus routes. You can read more about this service at [peterborough.ca/en/city-services/routes-and-schedules.aspx](http://peterborough.ca/en/city-services/routes-and-schedules.aspx)

## How much does transit cost?

Regular Fare	\$2.75
Trans-Cab Fare	\$3.50

1 Day	\$10.00
10 Rides	\$25.00
30 Days	
Children Under 12	\$45.00
High School Students	\$60.00
Adults	\$66.00

Seniors: 65+	
30 Days	\$45.00
6 Months January 1– June 30th	\$150.00
6 Months July 1st to December 31st	\$150.00
1 Year January 1st to December 31st	\$250.00

Trent and Fleming Students have 1 year bus passes provided by their student unions. These are included in the ancillary fees every semester.

Peterborough Transit also provides discounted bus passes to verified ODSP clients. If you are an ODSP recipient, speak to your caseworker at [705-742-9292](tel:705-742-9292) for more information.

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## Where can I get a bus pass?

For all passes, except Trent and Fleming Student passes

- Peterborough Bus Terminal - Customer Service - 190 Simcoe Street:  
8:30 AM - 8:00 PM, Monday to Saturday  
9:00 AM - 4:00 PM, Sunday

For all passes, except 6 month/1 year Senior passes, and Trent/Fleming Student passes:

- Lansdowne Place Mall - 645 Lansdowne Street West  
9:30 AM - 9:00 PM, Monday to Friday  
9:30 AM - 6:00 PM, Saturday  
11:00 AM - 5:00 PM, Sunday

Trent Students receive an email in September, which allows you to download your digital bus pass to keep and display on your phone. If you would like to get a physical bus pass, you can have one printed at the Trent U Card Office at Blackburn Hall.

Note the physical pass must be renewed every year at the start of September.

- For questions or more information, email [bus@trentcentral.ca](mailto:bus@trentcentral.ca) or visit [trentcentral.ca/transitf](http://trentcentral.ca/transitf)

Full-time Fleming Students also receive an email in September, which allows you to download your digital bus pass.

- For questions or more information, email [info@flemingsac.ca](mailto:info@flemingsac.ca) or visit [flemingsac.ca/transportation](http://flemingsac.ca/transportation)

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## How does taking the bus work?

Taking a bus gets easier once you've done it a few times. Here are some tips:

- 1) Plan your trip
- 2) Get to the bus stop where the bus will pick you up
- 3) Enter through the door at the **front** of the bus (if you have mobility challenges, Peterborough busses have fold out ramps or can lower down to help you)
- 4) Insert your bus fare (\$2.75 for a regular bus, \$3.50 for a trans-cab) into the coin slot in the machine next to the door, or swipe your transfer/bus pass. Trent/Fleming students with bus passes from their school just need to show the driver.
- 5) If you are getting off the bus and getting on to another, you can ask for a **transfer**, which will let you get on to any bus without having to pay again. Transfers are good for up to 90 minutes after they are printed, so you need to use them quickly.
- 6) When you want to get off the bus, pull the yellow rope along the side of the bus, or push one of the red STOP buttons, and the bus will let you off at the next stop.

## There are a few things to keep in mind when you're taking the bus:

- Seats at the front of the bus are reserved for those with mobility/accessibility needs. You can sit there, but you're **required** to move if someone who needs it gets on the bus.
- Strollers are fine, but skis, toboggans, snowboards, wagons, and bikes are not allowed on the buses.
- No pets are allowed, unless they're in a small carrier. Service animals are permitted though.
- Keeping transit etiquette in mind is important too, you can read more about it at: [peterborough.ca/en/city-services/rules-and-guidelines.aspx](http://peterborough.ca/en/city-services/rules-and-guidelines.aspx)