



A message from our Executive Director - Kirsten Armbrust

As I reflect on the last year at CCRC the word that comes to mind is resilience. This resonates on so many levels and is apparent at every level of our organization. I am reminded every day that while our clients are struggling with uncertainty so are our Board Members, our staff, and our community partners—but never once has their dedication wavered. While we are all dealing with the various impacts that COVID-19 is having on our lives, each of our Board Members, Leadership team and staff are committed to helping people in this community recover, and are constantly striving to find ways to make that happen.

We do the work we do to support our clients, the people in our community. People who face financial, relationship or personal issues they are working through. People who get up every day and do what they need to do to support their children, their families, themselves. People we work together with to support. This is resilience, the ability to adjust and adapt in the face of adversity, stress, and/or trauma.

Like other organizations, COVID-19 presented us with challenges. To move forward, we are making changes to meet those challenges, including the closure of our Credit Counselling Service. While we are saddened by the loss of this program, we are comforted that clients will still receive these services in Peterborough through Credit Canada, a fellow non-profit organization.

In lighter news, we are excited to announce that our agency will all be under one roof for the first time in decades as our Professional Counselling team has moved to our George street location. At a recent staff meeting, staff were talking about the benefits of warm hand-offs and knocking on each other's doors for information in the different program areas. I have visions, post-public health restrictions, of a vibrant lunch hour filled with laughter, support, and community.

We look forward. We adapt, we adjust, we are resilient. Thank you for supporting us to help our community to do the same.

Service Updates



Our Housing Resource Centre is offering drop-in Housing Help Clinic at our George St office, in addition to services via phone, email, text, live chat through the website housingpeterborough.com



Our Professional Counselling program has moved to 540 George St N, and is offering a blend of in-person and remote services



Our Community Service Orders program is available for in-person appointments, by text, email or phone.

705-743-2272



77

Allocations toward last months rent to secure housing in 2020



100

Payments toward rent/mortgage/pro perty tax arrears to prevent homelessness in 2020



95

Evictions prevented in 2020

Follow us on Social Media

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 @ccrc_ptbo

Our first ever Virtual Jukebox Mania was a tremendous success! Congratulations to the 2021 JBM winners - LLF Lawyers. Thank you so much to our Sponsors, Auction Donors our Jukebox Mania players and our Jukebox Mania Committee: Tanys Howell, Tracey Boyd, Victoria vanVeen, Sarah Bass and Kirsten Armbrust. While we can't yet predict what 2022 holds, we hope that we'll be able to see people in person again soon.



Thank you to our Sponsors:



It is with mixed feelings that we announce CCRC has closed it's Credit Counselling Program as of May 31, 2021. CCRC has provided excellent credit counselling, financial literacy, and debt management services to the people of Peterborough City and County for 48 years. This closure is due to changes within the industry. Our devoted Credit Counsellor, Nancy Jackson, will continue to deliver exceptional Credit Counselling Services locally through Credit Canada.





Outdoor Housing Help Clinic

We are pleased to once again offer our Outdoor Housing Help Clinic to people in Peterborough City and County. The clinic will be held in the parking lot at 540 George St N on Mondays, Wednesdays and Fridays from 10 - 2 (weather permitting)



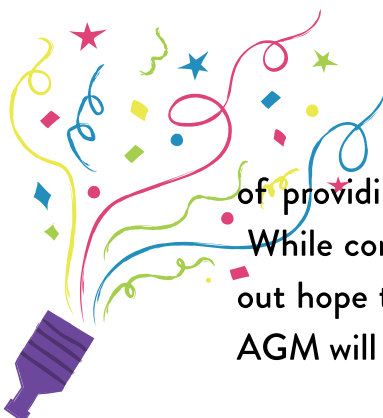
Professional Counselling moves to George St

“This move represents not only an amalgamation of our sites, but a means to connect people in-person with the other professionals in our organization that can help them. A friendly face who can answer questions in the moment will be a welcome transition for many of our clients as they navigate personal challenges and post-pandemic life”.

Kirsten Armbrust – Executive Director, CCRC.

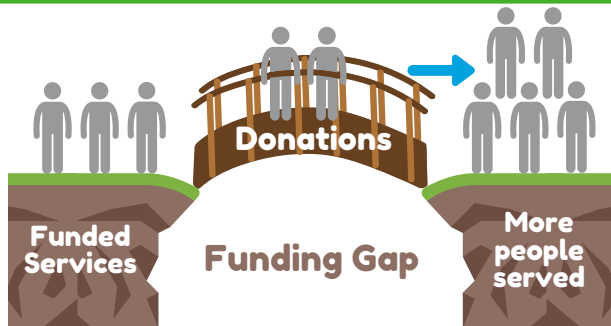
All CCRC programs and services will be operating at 540 George St N as of June 15, 2021. Please call 705-743-2272 or email ccrc-ptbo.com to reach any of our programs.

Combining all of our existing websites into one while updating the look, functionality, and accessibility, the new website will launch in July 2021. Our website address will remain the same ccrc-ptbo.com.



CCRC Celebrates 65 years

of providing exceptional service to people in Peterborough City and County. While conditions aren't quite there yet for a big in-person celebration, we hold out hope that our Annual General Meeting can be a time to get together. Our AGM will be held in late September 2021. Date TBD.



General donations to CCRC help close this gap so more people can get the help they need. To make a donation, please visit our website: ccrc-ptbo.com and click on the 'Donate Today' button.



Each and every donation we receive helps someone in our community. It might help cover the costs of a professional counselling session or help someone pay their rent or utility arrears. Your support is a lifeline for people when they need it most. Please consider making a donation today.

PS: For every dollar donated in June through our 'Donate Today' button - CCRC gets a ballot for the Great Canadian Giving contest and a chance to win \$20,000 from Canada Helps.

Our waitlist for geared-to-income counselling has grown. We know people need services now, which is why our Professional Counselling program is offering a virtual

Pandemic Support Group

To help those on our waitlist access counselling services faster. Donations to CCRC make this possible.

Ways you can Help

Through the 'Donate Today' Button on our website ccrc-ptbo.com

Mail a cheque to:
540 George St N,
Ptbo, ON
K9H 3S2

Tell people about CCRC, how we help and share our posts on social media

thank you